

# NEW SERVICE UPDATE

## Make Your Efforts Count

To maximize the environmental benefits of recycling please make sure there are **no plastic bags in the black-lid recycling and green-lid organics cart**. Plastic bags interfere with the recycling process and can cause other recyclable material to end up in the landfill. Plastic bags and other flimsy plastics must be placed in the gray-lid garbage cart.



**NO PLASTIC BAGS**  
in the recycling or organics carts.

**In the green-lid organics cart it is important to also AVOID ALL PLASTIC, including plastic bags.**

## Holiday Schedule

There will be no service on the holidays listed below. When a holiday falls on a weekday, collection service will be delayed by one day for the rest of the week following the holiday. Friday customers will receive service on Saturday.

**Thanksgiving Day**

**Christmas Day**

**New Year's Day**

## Billing Information

All customers are billed for the basic level of service — a 32-gallon cart — on their tax bills. Customers who choose to use a larger garbage cart will be sent an additional bill each quarter directly from AVI. This bill will reflect the cost difference between a 32-gallon cart and the cart size chosen by the resident. For questions about rates, call AVI at 925-479-9545.

## NEW! TEXTILE RECYCLING

AVI will collect textiles curbside from Dublin single family residents during the **first full week of July, October, January and April**.

**How To Participate:** Residents must call to notify AVI that they will have textiles to be collected at least 7 days in advance. Place acceptable textiles in a clear plastic bag at the curb.



There is no additional fee for this service.

Single family residents, set out your bagged textiles by 6am on your scheduled collection day. Only textiles that are contained in a clear bag will be collected. Bags must be visible at the curb. Do not place on or behind carts. A separate driver will be collecting textiles.



**Accepted Textiles:** Clothing of all types for adults, children and babies, shoes for adults, children and babies, stuffed animals, bedding and towels. All items must be dry.



**Not Accepted:** Wet or moldy textiles, textiles that have human biowaste, blood or toxic chemicals on them. Items that are too worn to be used again.

Residents will not receive a tax-deductible receipt.

Prsrt Std  
US Postage  
PAID  
San Ramon, CA  
Permit #89



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**NEW SERVICE UPDATE**  
Important Information about Your  
Garbage and Recycling Services

**SEE INSIDE FOR  
NEW CURBSIDE  
TEXTILE RECYCLING**

Rev 6/21

Printed on 100% recycled paper using soy-based inks.



# RECYCLING AND GARBAGE COLLECTION SERVICES

for the City of Dublin





## BLACK LID RECYCLING



- Place household "dry-cell" batteries in a clear, heavy-duty, zip-type plastic bag.

- PLACE THE SEALED BAG ON THE LID OF YOUR RECYCLING CART.**

- It is **ILLEGAL** to put batteries in the garbage.



Mixed paper  
Cardboard  
Cans  
Glass bottles & jars  
Aluminum foil & pans  
Empty aerosol cans  
Plastic containers



Also accepted: scrap and cast aluminum not exceeding forty (40) pounds in weight or two (2) feet in any dimension for any single item.

## MOTOR OIL & FILTERS

To recycle oil and oil filters on your collection day:

- Call AVI to request a special oil jug and filter bag.
- Set the filled jug and bag at the curb next to your carts on your collection day. Make sure the jug and/or bag is sealed properly and clearly visible from the street.



## SET-OUT INSTRUCTIONS

- Roll out carts by 5:30 a.m.
- Place carts in the street with wheels against the curb
- Close lids completely
- Place carts three feet apart

## GRAY LID GARBAGE

Garbage cart service is available in the following sizes:

**32-gallon 64-gallon 96-gallon**

You may change the size of your garbage cart at any time by calling AVI at 925-479-9545.



Personal protective equipment (PPE) **MUST** be placed in the gray-lid garbage carts, not recycling.



Plastic bags and other flimsy plastics **MUST** be placed in the gray-lid garbage carts, not recycling.



No syringes or needles ("sharps") can be placed in the garbage or recycling carts. The "bleach-bottle" method of disposal is not acceptable.



Compact fluorescent (CFL) bulbs cannot be placed in the garbage or recycling carts.

For convenient disposal options for sharps & CFLs, use the RE:Source guide at [StopWaste.org](http://StopWaste.org) or contact the Alameda County Household Hazardous Waste Program: (800) 606-6606, [www.household-hazwaste.org](http://www.household-hazwaste.org)

## GREEN LID ORGANICS

Food Scraps & Yard Waste



- ALL food products including meat & bones
- Coffee grounds & tea bags
- Food-soiled paper such as pizza boxes, paper towels, paper plates, paper napkins & waxed paper containers
- Branches & twigs no larger than 4" in diameter
- Plants, leaves, flowers & weeds
- Unpainted, unvarnished wood

**Make Food Scrap Recycling Easier**  
Choose the best method for you:

- Collect scraps in pizza boxes or paper egg cartons
- Wrap scraps in newspaper
- Use the kitchen pail. Line it with a paper bag or newspaper for easy cleanup. Contact AVI to request a free kitchen pail.



**NO PLASTICS, please.**

## HOUSEHOLD HAZARDOUS WASTE (HHW)



### HHW Annual Drop-Off Event

HHW should not be put in the garbage, recycling or organics carts. AVI will host an annual, one-day Household Hazardous Waste Drop-Off Event in the spring for all Dublin residents. Please watch your mailbox and our website for more information on event location and date.

If you need to dispose of HHW at other times of the year, contact the Alameda County Household Hazardous Waste Program at (800) 606-6606 for more information or use the RE:Source guide at [StopWaste.org](http://StopWaste.org) for a list of disposal options and locations.

## LARGE ITEM COLLECTION



**LIMIT SEVEN CUBIC YARDS • SMALL ITEMS MUST BE BAGGED OR BOXED • THREE FREE COLLECTIONS PER YEAR**

### ACCEPTABLE items include:

#### Furniture, Carpets, Mattresses

#### Tires

Up to four (4) car tires (without rims)

#### White Goods

Refrigerators, freezers (doors must be removed), water heaters or other similar household appliances

#### Brown Goods

Electronic equipment such as stereos, VCR's, personal digital assistants (PDAs), telephones, and other similar items

#### E-Waste

Electronic equipment such as cell phones, computers, monitors, televisions, and other items containing cathode ray tubes (CRTs)

### PREPARING YOUR PICK-UP

- Single-family residential households are eligible to schedule and receive three (3) free on-call Large Item Collection Services per contract year (July 1-June 30).
- To schedule a large item collection, call 925-479-9545 at least three days in advance.
- Set material at the curb no more than 24 hours in advance.
- Do not block the sidewalk or impede traffic.
- Small items must be boxed or bagged in disposable containers.
- Yard clippings or wood must be bundled, boxed or bagged, and no longer than 4 feet.

### LARGE ITEM COLLECTION LIMITATIONS & EXCLUSIONS

- Containers set on the curb will not be returned.
- Do not use your garbage, recycling or organics carts.
- No dirt, rock, concrete or hazardous materials.

- No items over 60 pounds, except furniture and appliances.
- Please, no more than seven cubic yards of material per pickup. This is approximately 42 full, 35-gallon bags, or material that would fill a space 9ft. long, 5 ft. high and 4 ft. wide.